



The ! Voice

Message from the President

Glenn Walker, President, VST { walker@vsthose.com }



Dear Friends of VST:

The past two years have been trying times for everyone, most importantly for our employees and customers.

Of note, VST's service levels have dropped slightly as we work through several supply disruptions. Ordinarily, our normal service levels run 24-48 hours; whereas now, we have slipped to 3-5 days, and in some isolated cases, 2-3 weeks where substantial issues have inexpediently arisen.

Let me assure you that VST's staff has worked diligently to return to our normal service levels, and we anticipate reaching that goal (24-48 hrs.) by mid-April.

Specifically, we have mapped out our plan and committed to substantial inventories that will allow us to return to our normal service levels, with planned inventories increasing by about 20%.

And furthermore we have accomplished this goal without compromising VST's ongoing R&D! To that end, we will be introducing two new products shortly that we believe will excite all our customers.

VST wishes to thank all our distribution for their patience, and they should look forward to VST reaching our supply goals that most have become accustomed to.

Thanks for your business and we look forward to exceeding your quality and service expectations.

Glenn Walker

President, VST



VST Mission

To design and manufacture innovative products for retail refueling systems that are specifically engineered to protect the environment and consumers with safety and reliability.



VST Values

R: Respect
Employees,
Customers, Vendors,
and Environment

O: Operational
Excellence, Quality,
Delivery, Safety &
Cost

I: Innovative Passion,
Unique, Industry
Leader, and
Committed to
Excellence



VST Vision

VST strives to become the most trusted company in the global gasoline dispensing industry by manufacturing environmentally sustainable products and solutions that reduce harmful vapor emissions to create a future that protects the communities in which people live and work every day.

