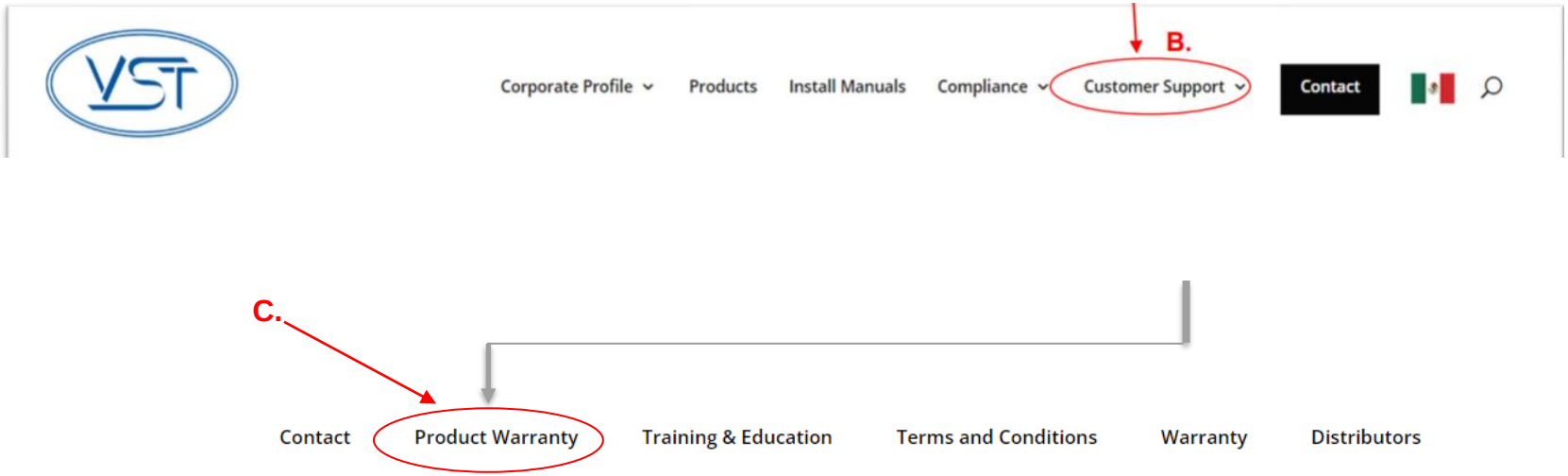
How to Research the Warranty Status of a Product

Striving Towards Sustainability

How to Research the Warranty Status of a Component

Locate the Serial Number Search Screen

1. Go to the Serial# search screen
   A. Go to www.vsthose.com
   B. Click “Customer Support”
   C. Then click the “Product Warranty” tab.

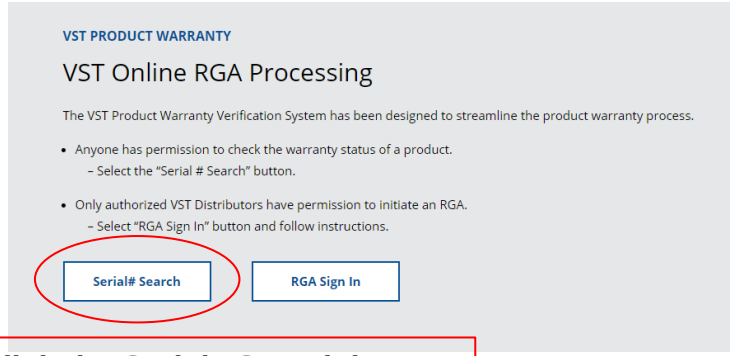


Depending on your device, the VST menus may appear like this …

Locate the Serial Number Search Screen

1. Go to the Serial# search screen
   A. Go to www.vsthose.com
   B. Select “Menu.”
   C. Under “Customer Support,” click the “Product Warranty” tab.

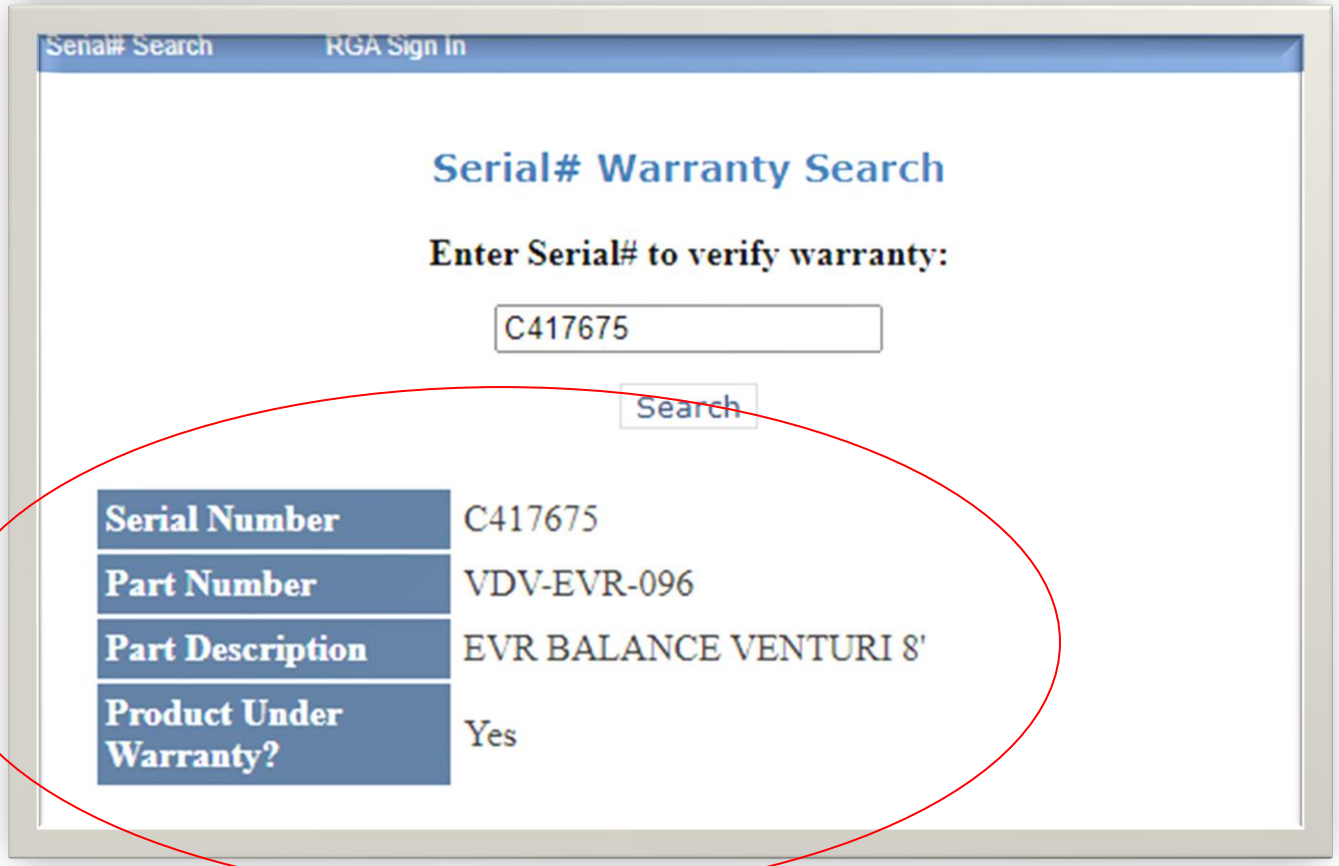
Select “Serial Number Search”



Click the Serial# Search button

Enter the Serial Number

Review the Warranty Status



How to Check Another Serial Number & Exit the Search

To continue checking Serial Numbers:

1. Delete the last number you checked.
2. Enter the new number you want to check and click “Search.”

To exit the Serial Number search:

1. Close the window.