



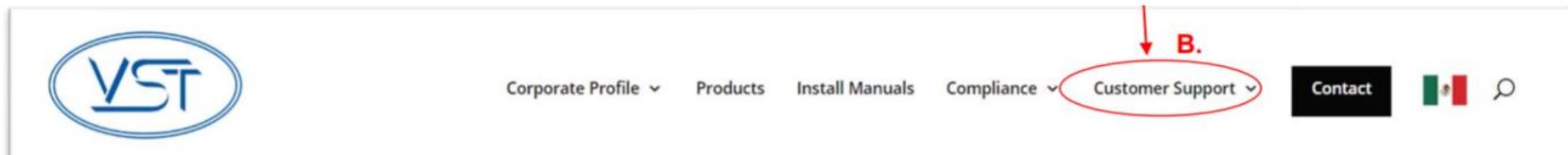
## How to Research the Warranty Status of a Product



# How to Research the Warranty Status of a Component



1. Go to the Serial# search screen
  - A. Go to [www.vsthose.com](http://www.vsthose.com)
  - B. Click “Customer Support”
  - C. Then click the “Product Warranty” tab.



Depending on your device, the VST menus may appear like this ...



# Locate the Serial Number Search Screen



1. Go to the Serial# search screen
  - A. Go to [www.vsthose.com](http://www.vsthose.com)
  - B. Select "Menu."
  - C. Under "Customer Support," click the "Product Warranty" tab.



## INNOVATIVE TECHNOLOGIES FOR UST PRESSURE MANAGEMENT SYSTEMS

Around the world, fugitive emissions are a main contributor to ground level ozone (pollutants) and ground water contamination. The VST MACHINE™ captures, controls, and monitors fugitive emissions to improve air and water quality.

ENVIRO-LOC™ Balance & Conventional  
Nozzles



ENVIRO-LOC™ Balance  
Assist & Conventio



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### Customer Support

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Product Warranty ← C.

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# Select “Serial Number Search”



## VST PRODUCT WARRANTY

### VST Online RGA Processing

The VST Product Warranty Verification System has been designed to streamline the product warranty process.

- Anyone has permission to check the warranty status of a product.
  - Select the “Serial # Search” button.
- Only authorized VST Distributors have permission to initiate an RGA.
  - Select “RGA Sign In” button and follow instructions.

Serial# Search

RGA Sign In

Click the Serial# Search button

# Enter the Serial Number

The screenshot shows a web interface titled "Serial# Warranty Search". Below the title, it says "Enter Serial# to verify warranty:". There is a text input field for the serial number and a "Search" button. Red annotations include a box around the input field with the text "Enter Serial#" and an arrow pointing to the field, and another box around the "Search" button with the text "Then click 'Search'" and an arrow pointing to the button. The "Search" button is also circled in red.



Serial# Search      RGA Sign In

## Serial# Warranty Search

Enter Serial# to verify warranty:

<b>Serial Number</b>	C417675
<b>Part Number</b>	VDV-EVR-096
<b>Part Description</b>	EVR BALANCE VENTURI 8'
<b>Product Under Warranty?</b>	Yes



## To continue checking Serial Numbers:

1. Delete the last number you checked.
2. Enter the new number you want to check and click “Search.”

## To exit the Serial Number search:

1. Close the window.

