



The ! Voice



VST Mission

To design and manufacture innovative products for retail refueling systems that are specifically engineered to protect the environment and consumers with safety and reliability.

Message from the President

Glenn Walker, President, VST { walker@vsthose.com }



Dear Friends of VST:

For everyone, this has been a trying 18 months dealing with Covid 19 and all the after-effects to businesses. Covid has not spared anyone; we have all experienced personal tragedies with health issues, including the untimely deaths of loved ones.

I am not writing to elaborate on any of these, as we all have our personal stories, rather, to spend a few minutes thanking the entire VST team for their tireless efforts in supporting our customers and thanking you for your business, as well.

As many know, our industry, as most industries, has experienced an entire breakdown of the supply chain. Everything from raw material shortages, freight issues, and plain old shortage of employees. Regardless of domestic or international, no one has been spared. This is where I want to focus my thank you to the entire VST staff during this trying 18 months.

We have continued to achieve our service goals where 99% of all VST customer orders have shipped within our stated goal of 24-48 hours.

The VST team has jumped through some amazing hoops, but they continue to achieve that order fulfillment objective. VST continues to service our customers as well as possible, and most importantly, with quality and stable pricing from which our customers have relied and managed their businesses.

I must confess, we have absorbed considerable cost increases, including increased remuneration of VST's production employees who have done yeomen work, sometimes with considerable overtime to meet customer demands. But VST customers come first; thanks to all for a job well done!

And lastly, the VST development team has continued to move forward with new and innovative products for the petroleum industry including two new Mexican Stage II certifications as well as a full line of alcohol hoses. But keep your eyes open for several new products that we intend to release shortly.

Although the past 18 months have been trying for everyone, your VST team has been hard at work providing your best value in the Petroleum refueling industry. Thanks again for all your support and rest assured the VST team is working tirelessly to service our customer's needs.

Glenn Walker



VST Values

R: Respect
Employees,
Customers, Vendors,
and Environment

O: Operational
Excellence, Quality,
Delivery, Safety &
Cost

I: Innovative Passion,
Unique, Industry
Leader, and
Committed to
Excellence



VST Vision

VST strives to become the most trusted company in the global gasoline dispensing industry by manufacturing environmentally sustainable products and solutions that reduce harmful vapor emissions to create a future that protects the communities in which people live and work every day.

