



Vapor Systems Technologies, Inc.

Corporate Profile

Products

Literature

Distributors

Compliance

Customer Support

News and Notes for  
the Fuel Dispensing  
Industry Professional

# The ! Voice

Volume 9

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Hello!

Happy Summer! And welcome to Volume 9 of The VST Voice.

In Tech Talk, we'll look at:

- The lifespan of the VST Balance Hose
- Commander Site Controllers

In Training, we'll reiterate how to get a VST Level B/C certification extension.

And finally in New VST Products, we'll look at Executive Order VR-501, Rev. B.

Until next time,

*Susie*

McLaughlin  
Editor, The VST Voice



**Inside this issue:**

Tech Talk

VST Training

New VST Products

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## Tech Talk

BY DOUG HARTY: SENIOR APPLICATIONS ENGINEER: HARTY@VSTHOSE.COM

### VST EVR Balance Hose - Lifespan

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As hoses get replaced during testing, old VST hoses are often mistaken for “brand new.”

And that’s because many VST hoses appear much newer than they actually are. In fact, many hoses from the initial EVR upgrade are still in service today.

Drive-offs are the main cause of hose failure, and drive-off damage can often go unnoticed. Later, the drive-off damage is discovered through ISD warnings or pressure decays.

Look at the picture below and try to guess the age of the hoses.



The hose on the top is around one-year old, the hose on the bottom is over 5 years old.

## VST EVR Balance Hose - Lifespan, continued

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The picture below is the same two hoses with the ends with the serial numbers visible.

If you are replacing a hose, you should take a close look at the serial number.

We have a warranty lookup tool on our website to allow our customers a quick way to confirm warranty status. Here is the link: <http://vsthose.com/warranty/SNSearch.aspx>. If you have questions, feel free to call us at 937-704-9333.



## Commander Site Controllers

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With installations of Commander Site Controllers and new POS systems, you will often need to replace your DIM (Dispenser Interface Module) with a compatible EDIM card to allow for communication to the TLS-350.

If the DIM is changed during the upgrade process, make sure to add the letter G to the DIM string in the TLS-350. This will prevent ISD Flow and Gross collect alarms. I have already received a couple calls about ISD warnings after an upgrade.



## We Want to Hear from You!

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VST is always looking to improve our product line to keep our customers satisfied. In fact, this month we're offering an incentive for good feedback! We will sort through all the suggestions, and **award the winner with a \$50 Amazon card!**

Let us know what we can do to continue to provide quality VST equipment. Here are some suggestions to get you going:

1. Product questions, suggestions, and new applications;
2. Problems you are having;
3. Share a solution you have discovered that you're willing to share; and/or
4. Comments or suggestions on past Tech Talk topic.

Please send suggestions or feedback to [feedback@vsthose.com](mailto:feedback@vsthose.com).



## VST Training

BY SUSIE MCLAUGHLIN: MANAGER, TRAINING & CERTIFICATIONS: MCLAUGHLIN@VSTHOSE.COM

### Level A Training - Get it Done!

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Executive Orders VR-203/204 Rev. P were signed in April of 2014. And with them came the **new requirement** that all contractors with existing VST Level A certifications are REQUIRED to re-certify their VST Level A by taking the Level A online training.

VST offers this training online, in a self-paced format, and at no charge to afford contractors an efficient / no cost way to keep themselves compliant with Air & Resources Board requirements. We strongly urge all contractors to get this done as soon as possible to take advantage of this wonderful opportunity.

The Level A training is available online, at no cost.

To access the training, go to <http://www.vsthose.com/education.aspx>

### Level B/C Certification Extensions

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If you have previously held a VST Level B or Level C certification, you are eligible for an extension on both levels by sending in the appropriate paperwork. Just scan and email the paperwork below to me, Susie McLaughlin: [mclaughlin@vsthose.com](mailto:mclaughlin@vsthose.com)

To get a Level B or a Level B/C extension:

1. Provide VST with a copy of your Level A certificate generated from the online training.
2. Provide VST with current Veeder-Root certs:
  - For Level B: VR Tank Monitoring
  - For Level C: VR Vapor Products

### VST Training Videos

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And on a final note... all VST training videos are available in two places: on the VST website and on the VST YouTube channel.

Here are the links:

<http://www.vsthose.com/education.aspx>

<https://www.youtube.com/channel/UCjmccC2ydFSxOJiP-9UfkDw>

## New VST Products

BY SCOTT BENNETT: V.P. SALES & MARKETING: BENNETT@VSTHOSE.COM

### Executive Order VR-501, Revision B

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VST's EVR Balance Hanging Hardware has been approved by the California Air Resources Board (CARB) for use on protected Aboveground Storage Tanks (AST) locations with remote dispensing.

The following VST product Models have experienced tremendous success throughout the marketplace for their use at Gasoline Dispensing Facilities (GDFs) with Underground Storage Tanks (UST).

Now, these same VST product Models may be used at these specified AST locations as outlined in the Executive Order VR-501 – Revision B.

<u>Product</u>	<u>Models</u>
Nozzle	VST-EVR-NB (G2) Series – New or Rebuilt
Whip Hoses	VSTA-EVR Series
Curb Hoses	VDV-EVR Series
Safety Breakaways	VSTA-EVR-SBK Series